Memorandum

TO: Board of Trustees

FROM: Steve Bulthuis

DATE: May 13, 2024

SUBJECT: Park utilization and visitor data

Understanding the utilization of our parks has been a topic of interest to staff for many years. Staff learned of a company that collects cell phone location data which provides numerous insights into the visitation of our parks. In addition to the number of visitors (and accompanying demographic information on them), details about those visits such as duration, time of year, day of week and time of day are available.

Our Recreation Department Director, Darrin Duistermars, will provide a review of some of the visitation data obtained on Helder Park, Quincy Park and Dunton Park.

Metrics Howard B. Dunton Park 290 Howard Ave, Holland, MI 49424 Visits 89.8K Avg. Dwell Time 64 min Visits / sq ft 0.11 **Panel Visits** 3.2K Size - sq ft 837.5K Visits YoY +18.7% Visitors 41.3K Visits Yo2Y +6.2% Visits Yo3Y -9.3% Visit Frequency 2.17 Apr 1st, 2023 - Mar 31st, 2024 Placer.ai Data provided by Placer Labs Inc. (www.placer.ai)

Metrics

Quincy Par 14179 Quincy St, Holland, MI 49424

Visits	242.8K	Avg. Dwell Time	84 min
Visits / sq ft	N/A	Panel Visits	8.8K
Size - sq ft	N/A	Visits YoY	+23.7%
Visitors	70.9K	Visits Yo2Y	+34.3%
Visit Frequency	3.42	Visits Yo3Y	+120.9%

Mar 1st, 2023 - Feb 29th, 2024 Data provided by Placer Labs Inc. (www.placer.ai)



Metrics

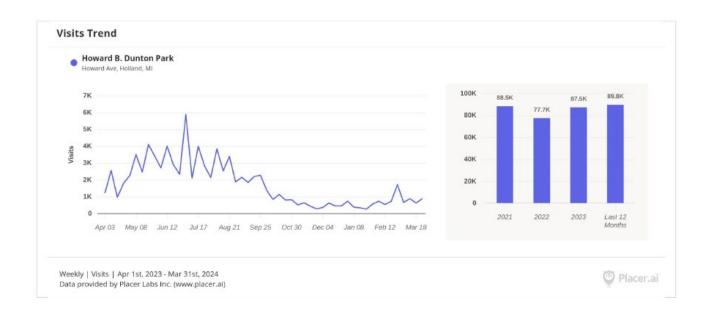
Helder Park

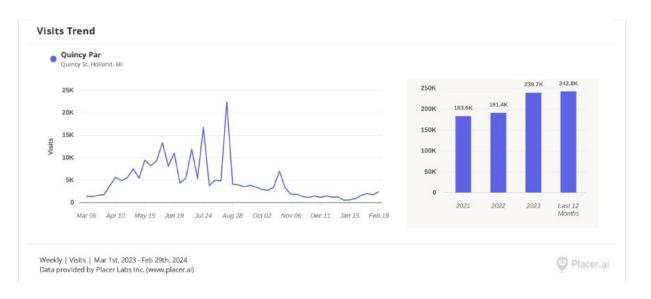
3751 104th Ave, Zeeland, MI 49464

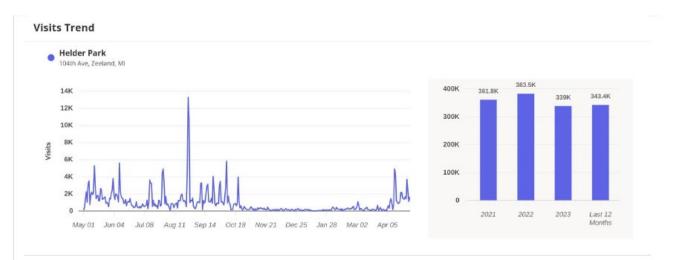
Visits	343.4K	Avg. Dwell Time	90 min
Visits / sq ft	0.05	Panel Visits	13.5K
Size - sq ft	6.9M	Visits YoY	-9.7%
Visitors	99.1K	Visits Yo2Y	-5.6%
Visit Frequency	3.47	Visits Yo3Y	+28.2%

May 1st, 2023 - Apr 30th, 2024 Data provided by Placer Labs Inc. (www.placer.ai)









Audience Overview

Summary

Property	Median Household Income	Bachelor's Degree or Higher	Median Age	Most Common Ethnicity	Persons per Household
Howard B. Dunton Howard Ave, Holland, MI	\$67.6K	32.3%	31.8	White (63%)	2.80
Michigan	\$63.3K	30.6%	38.9	White (74%)	2.53

Apr 1st, 2023 - Mar 31st, 2024 | Data Source: Census 2021 Data provided by Placer Labs Inc. (www.placer.ai)



Audience Overview

Summary

Property	Median Household Income	Bachelor's Degree or Higher	Median Age	Most Common Ethnicity	Persons per Household
Quincy Par Quincy St, Holland, MI	\$68.7K	31.9%	33.4	White (64.2%)	2.69
Michigan	\$63.3K	30.6%	38.9	White (74%)	2.53

Mar 1st, 2023 - Feb 29th, 2024 | Data Source: Census 2021 Data provided by Placer Labs Inc. (www.placer.ai)



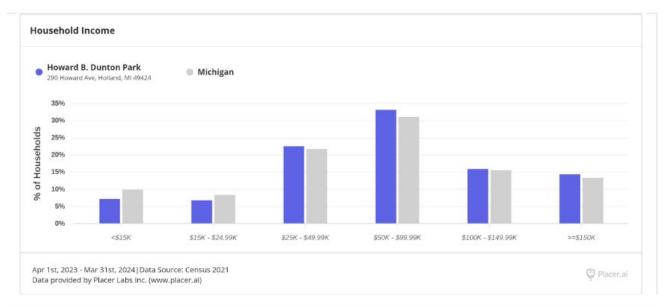
Audience Overview

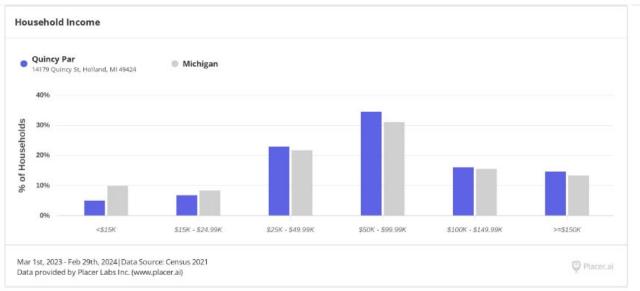
Summary

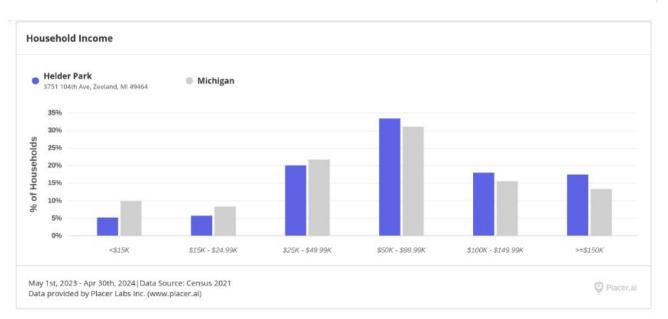
Property	Median Household Income	Bachelor's Degree or Higher	Median Age	Most Common Ethnicity	Persons per Household
Helder Park 104th Ave, Zeeland, MI	\$76.4K	35.7%	35.7	White (69.7%)	2.76
Michigan	\$63.3K	30.6%	38.9	White (74%)	2.53

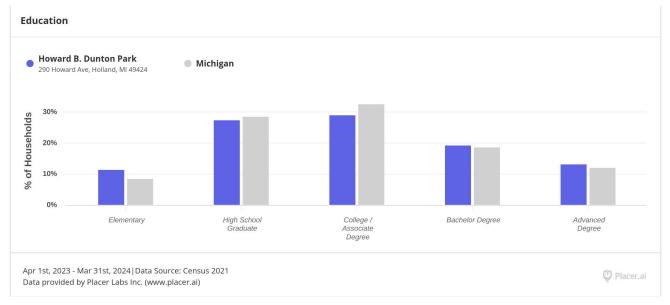
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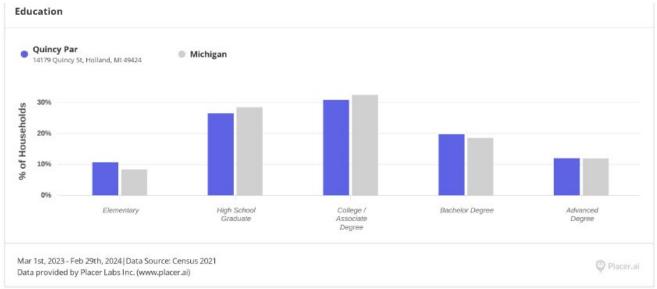


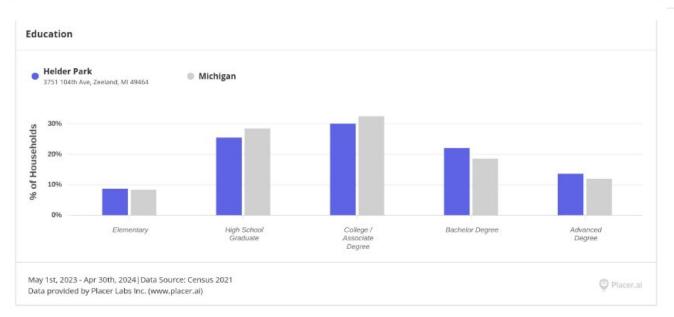


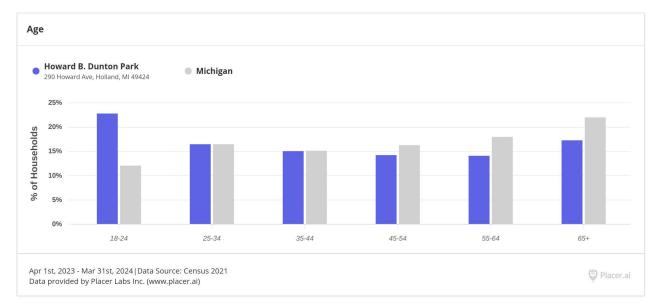


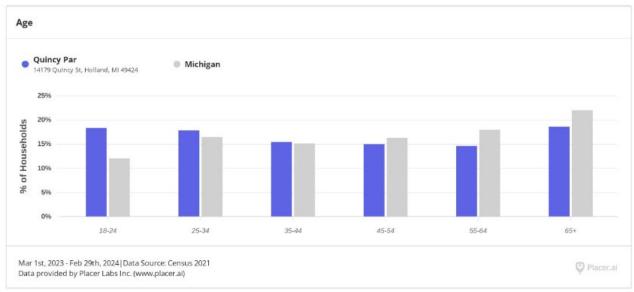


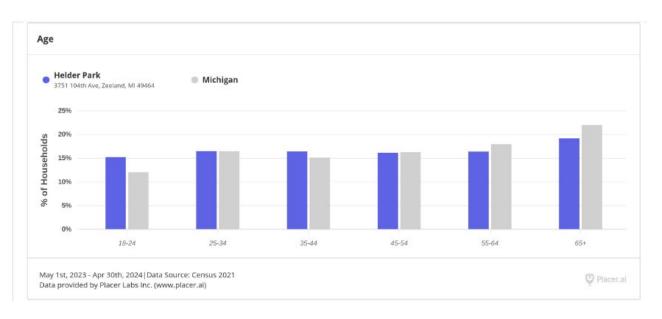


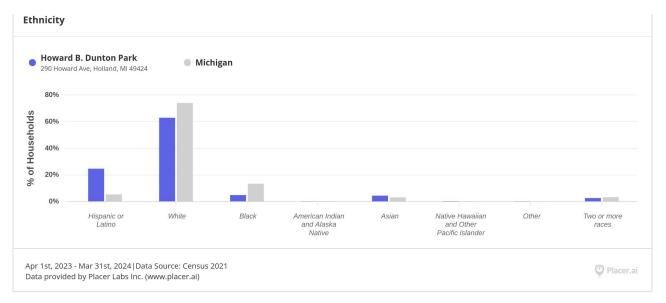


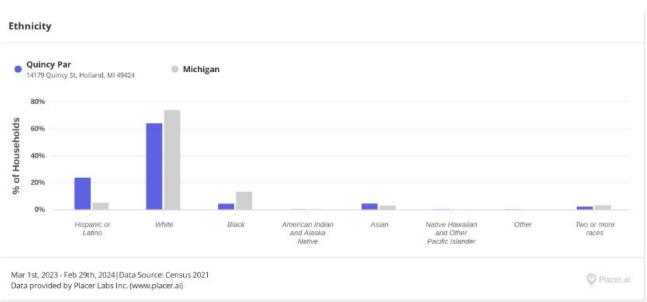


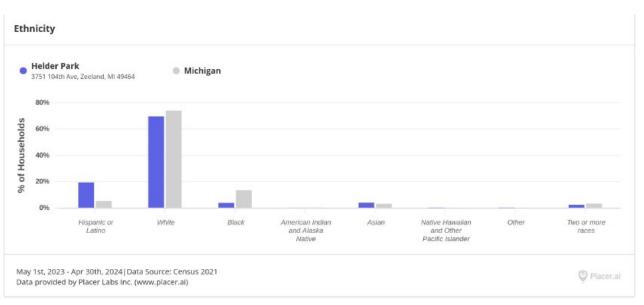


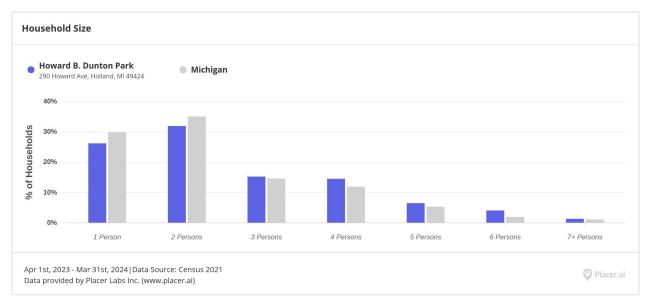


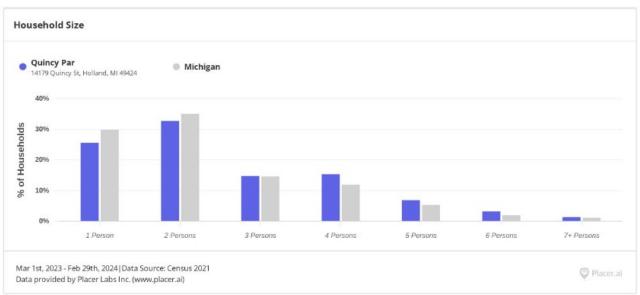


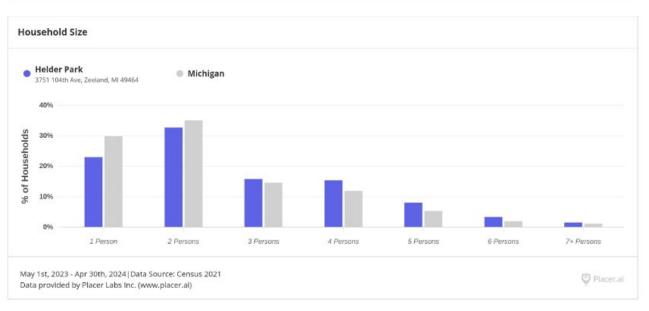








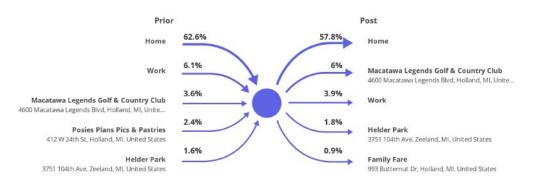




Visitor Journey Howard B. Dunton Park Prior Post 52.5% 54.3% Home 5% 6.8% Work Lake Macatawa Holland, MI, United States 3.9% 2.9% Lake Macatawa Holland, MI, United States 1.9% 1.4% **Holland State Park Holland State Park** 2215 Ottawa Beach Rd, Holland, MI, United Stat... 2215 Ottawa Beach Rd, Holland, MI, United Stat... 1.2% 1.2% 2629 N Park Dr, Holland, Ml, United States 365 Douglas Ave, Holland, MI, United States Show by: | Apr 1st, 2023 - Mar 31st, 2024 Placer.ai Data provided by Placer Labs Inc. (www.placer.ai)

Visitor Journey

Quincy Par 14179 Quincy St. Holland, MI 49424

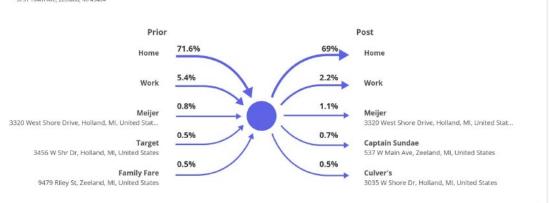


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Placer.ai

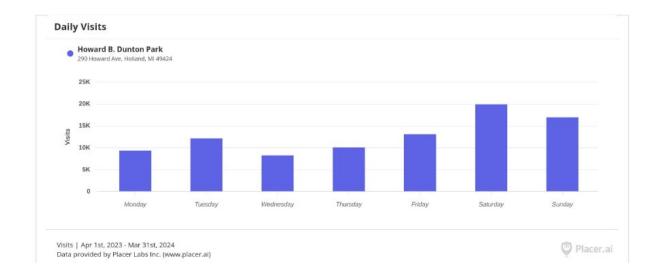
Visitor Journey

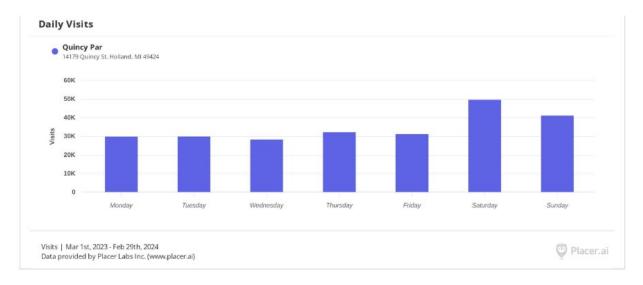
Helder Park
3751 104th Ave, Zeeland, MI 49464



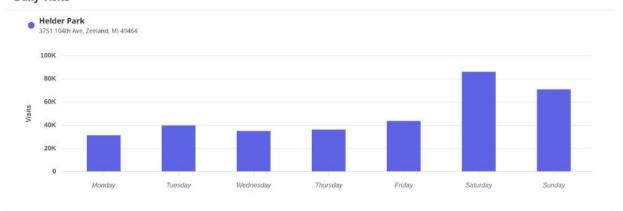
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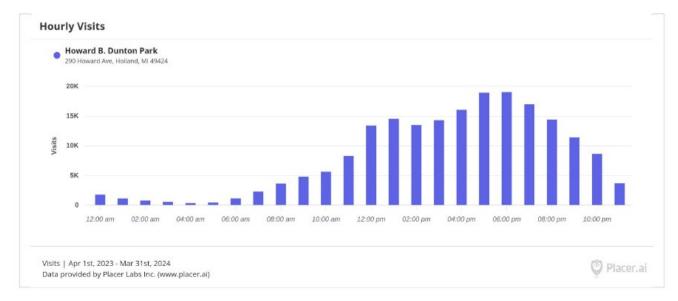


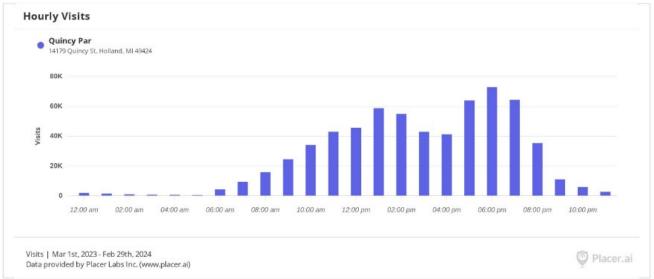




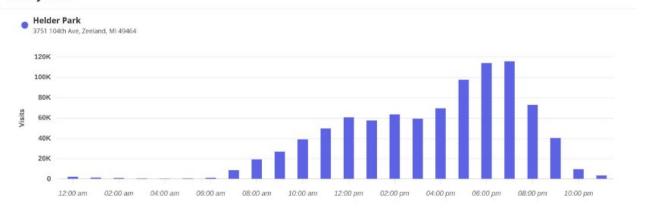
Daily Visits

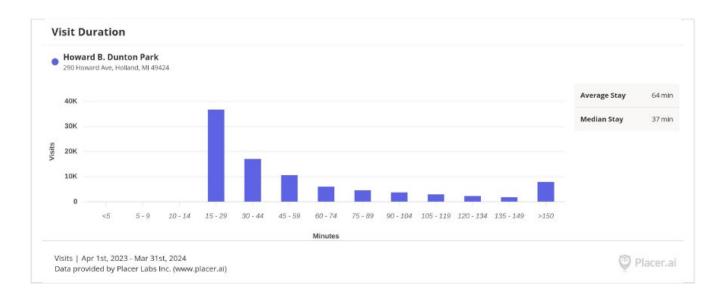


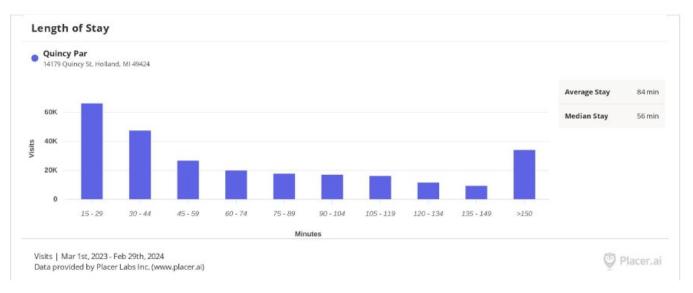




Hourly Visits







Visit Duration

